



CERTIFICATE OF COMPLIANCE
QUALITY MANAGEMENT - CUSTOMER SATISFACTION
COMPLAINTS HANLING IN ORGANIZATIONS

International Testing and Certification LLC
attests that the quality administration sytem of

SAMSIC d.o.o.

Slavonska avenija 6, 10000 Zagreb, Croatia

Has been assessed and found to be in accordance with the requirements of the standards
detailed or guidelines detailed below for following the scope

Technical - hygienic maintenance of facilities.
(Tehničko - higijensko održavanje objekata.)

ISO 10002:2019

Certificate N° : CSCH 0425 002106

Original Certificate Date : 18.04.2025

Issue / Revised Date : 18.04.2025

Expiry Date : 18.04.2026

Recertification Audit Due 18.04.2028




ITC MangerDirector

The authenticity of this certificate can be confirmed via email by requesting it at info@itc-usa.net

International Testing and Certification LLC

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